



Terms for website package subscriptions

1.1 General provisions

The subscription terms for our products vary. The individual contract concluded with green.ch always applies. Our current subscription terms, with the exception of special promotions and agreements, are as follows:

1.2 Domain name registration

The availability of a domain name is checked by us; however, no guarantee can be made for successful registration or the initially quoted price. The domain may be rejected by the registrar or only available at a different price. A registration becomes effective only upon confirmation by the registrar and may still be rejected after an order confirmation has been sent. It is to be observed by the customer that with each transfer there will be a confirmation request which will be sent to the defined administrative contact. The customer is responsible for managing the domain name and, if necessary, has to take steps that prevents the release of the name for re-registration.

1.3 Invoicing period and subscription length

Minimum subscription length: 12 months

All invoices are payable in full within 30 days of the invoice date. Late payments will incur a late fee of CHF 20.–.

1.4 Billing method

Initial invoicing occurs for 12 months starting from the activation date. Subsequent invoicing is in advance 30 days before the beginning of each subscription period, for 12 months each.

1.5 Late payment

In the event of late payment, the company is entitled to block access immediately. If service is

deactivated due to late payment, the signal will be reactivated upon written request and on receipt of payment of the open invoices plus the setup fee and an administration fee of CHF 50.–.

1.6 Subscription upgrades and downgrades

A subscription can only be downgraded at the end of a subscription period and notification is required at least 2 months in advance. On request a subscription change can take place with immediate effect. Any positive balance based on the difference in the two subscription amounts will not be credited.

If the Web Hosting S or .ch domain is canceled or modified (upgrade or downgrade), the entire website package must be terminated, and the desired products must be reordered at the regular individual price.

1.7 Fair use policy

Services whose use and/or scope are not limited by green.ch are provided as fair use. If use is determined to be excessive, i.e. it drastically affects the performance of systems or data links, green.ch has the right to limit or deactivate the customer's access to these services accordingly. Excessive use can be caused, for example, by offering music, video and/or image downloads and other data-intensive applications.

1.8 Cancellation

After the minimum subscription length of 12 months has expired, subscriptions can be cancelled with 2 months notice to the end of the subscription period. Cancellation must be submitted in writing and signed and sent to green.ch by letter or fax. If the subscription is cancelled before the agreed minimum subscription period or to a date that was not agreed, reimbursement is excluded. If not cancelled, the subscription will be tacitly renewed for another 12 months. The use of the subscribed products are not actively monitored by green.ch.

[green.ch Terms and Conditions](#)